


1. If you have forgotten your password, click on the **Reset your password** link.

 **RevenueSA**
online

Please sign in


Username

Password

☐ Remember Me [Reset your password](#)

Sign in


2. Enter your registered **email** address.

 **RevenueSA**
online

Reset your password

Please enter your registered email address and we will send you a link to reset your password.

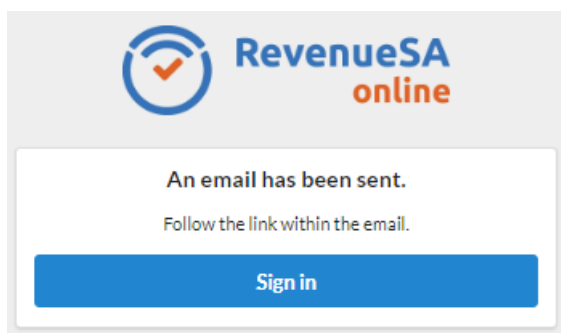
Email

☐ I'm not a robot 

Reset Password

[Sign in](#)

3. Select and follow the **I'm not a robot** prompts.
4. Click the **Reset Password** button. An email will be sent to your registered email address.



5. Enter the password of your choice in the **New Password** field.

Your password:

- Must be a minimum of 10 characters
- Can contain a mixture of upper, lower case letters, numbers and symbols
- Is case sensitive

Note: your new password cannot be the same as a password that you have previously used.

 A screenshot of the RevenueSA online password change interface. At the top, there is a logo consisting of a blue circle with a white checkmark inside, followed by the text 'RevenueSA' in blue and 'online' in orange. Below the logo, a white box contains the text 'It's time to change your password.' in bold. Underneath this text are two input fields. The first field is labeled 'New Password' and has a small lock icon to its left. The second field is labeled 'Confirm Password' and also has a small lock icon to its left. At the bottom of the box is a blue button with the text 'Change Password' in white.

6. Re-enter the password in the **Confirm Password** field.
7. Click the **Change Password** button.
8. You are returned to the log-on screen and your new password has been saved. Enter your **Username/Email** and **Password**, then click **Sign in** to log in to RevenueSA Online.