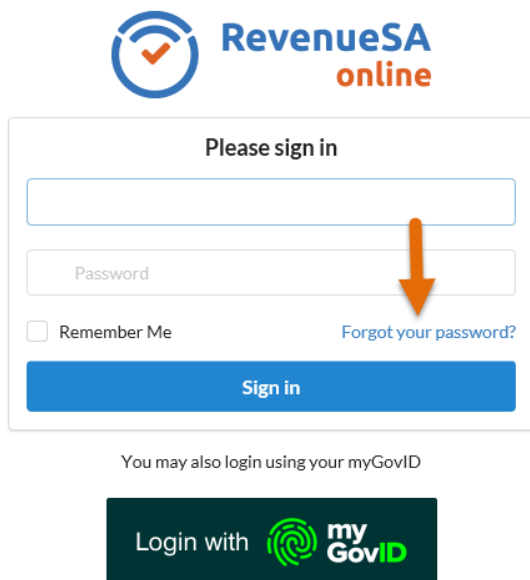
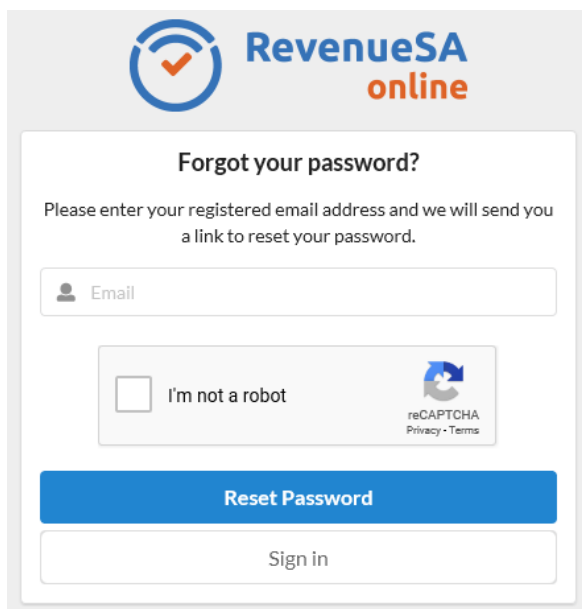


1. If you have forgotten your password, click on the **Forgot your password?** link.



The image shows the RevenueSA online login page. At the top left is the RevenueSA online logo. Below it is a white box titled "Please sign in". Inside this box, there is a text input field for the username, a password input field, a "Remember Me" checkbox, and a "Forgot your password?" link. An orange arrow points to the "Forgot your password?" link. Below the "Remember Me" checkbox is a blue "Sign in" button. Below the "Please sign in" box, there is a text link: "You may also login using your myGovID". At the bottom of the form area is a dark green button with the text "Login with myGovID" and the myGovID logo.

2. Enter your registered **email** address.



The image shows the RevenueSA online "Forgot your password?" form. At the top left is the RevenueSA online logo. Below it is a white box titled "Forgot your password?". Inside this box, there is a text input field for the email address, a reCAPTCHA "I'm not a robot" checkbox, and a blue "Reset Password" button. Below the "Reset Password" button is a "Sign in" button. The reCAPTCHA logo includes the text "reCAPTCHA Privacy - Terms".

3. Select and follow the **I'm not a robot** prompts.
4. Click the **Reset Password** button. An email will be sent to your registered email address.



An email has been sent.

Follow the link within the email.

Sign In

5. Enter the password of your choice in the **New Password** field.

Your password:

- Must be a minimum of 8 characters
- Must have a mixture of upper and lower case letters, numbers and include symbols
- Is case sensitive

Note: your new password cannot be the same as a password that you have previously used.



It's time to change your password.

New Password

Confirm Password

Change Password

6. Re-enter the password in the **Confirm Password** field.

7. Click the **Change Password** button.

8. You are returned to the log-on screen and your new password has been saved. Enter your **User/Email** and **Password**, then click **Sign in** to log in to RevenueSA Online.