



1. If you have forgotten your password, click on the **Forgot your password?** link.

Please sign in

Forgot your password?

Sign in

You may also login using your myGovID

Login with myGovID

2. Enter your registered **email** address.

Forgot your password?

Please enter your registered email address and we will send you a link to reset your password.

Email

I'm not a robot

Reset Password

Sign in

3. Select and follow the **I'm not a robot** prompts.
4. Click the **Reset Password** button. An email will be sent to your registered email address.



An email has been sent.

Follow the link within the email.

Sign In

5. Enter the password of your choice in the **New Password** field.

Your password:

- Must be a minimum of 8 characters
- Must have a mixture of upper and lower case letters, numbers and include symbols
- Is case sensitive

Note: your new password cannot be the same as a password that you have previously used.



It's time to change your password.

New Password

Confirm Password

Change Password

6. Re-enter the password in the **Confirm Password** field.

7. Click the **Change Password** button.

8. You are returned to the log-on screen and your new password has been saved. Enter your **User/Email** and **Password**, then click **Sign in** to log in to RevenueSA Online.